

Situation Center™

INCIDENT MANAGEMENT SIMPLIFIED

A secure virtual command center that brings together your people, plans, tasks, communications and resources—no matter where they are located.

Incident log • Task management • Files library • Notification • Forms

When an incident occurs, your teams need the right tools to resolve the problem quickly—no matter where they are located. There's no room for crisis management software that's overly complicated and difficult to use.

The Web-based Situation Center simplifies your response to any type of event. It's a streamlined incident management and emergency notification system—a virtual command center that reduces the time and cost of returning to normal business activity.

Anytime, Anywhere Collaboration

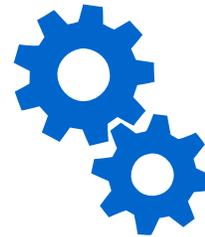
From the start, your teams are equipped with the right plans, people, files, checklists, alerts and automation rules. Using a Web browser, team members in any location or time zone work together as if they were in the same room. They share information, access plans and other files, manage tasks, and ensure that no details are overlooked.

Straightforward and Simple to Use

The Situation Center is built for mission-critical use, yet it's easy to use and manage. Users quickly become productive with minimal training. Administrators spend less time configuring and maintaining the system, freeing them for other tasks.

A Common Operating Picture

A real-time dashboard puts up-to-the-minute information at your fingertips. Every authorized user has a clear, centralized view of activities, even across multiple events and departments—up-to-the-minute information that's critical for decision-making. The status is unambiguous and clear to everyone.



“ MissionMode radically reduces the time it takes to get an overview of an incident and take appropriate action to minimize its impact. ”

Group Business Risk Manager, TBI



Drive the response using tablets and smartphones

Integrated Emergency Notification

The Situation Center is seamlessly integrated with our Notification Center system. Accurate, targeted messages can be sent in less than a minute and smart automation rules ensure a successful alert.

Electronic Forms

Online forms give you a single place to create, manage and control forms used in a crisis response. Standardize the information you collect and minimize human error, so that accurate information flows quickly to the right people.

A Faster, Smarter Response

When an incident occurs, an authorized user creates a virtual command center called a Situation Room. Templates immediately equip your team with the right plans, people, documents, alerts, task checklists and automation rules. Sub-rooms can be created to deal with specific issues, such as executive discussions or managing press relations.

Users share information, monitor tasks and access important files, leading your team towards a quicker recovery. The real-time dashboard shows the current status of the incident, giving decision-makers an accurate common operating picture.

Information on this secure website can be accessed by any Internet-capable device. You can also use our mobile app to coordinate the response using tablets and smartphones.

After the Event

The Situation Center provides an audit history of all communications and activity. Teams can evaluate the response and improve procedures for the future. The audit log also serves as documentation for legal, regulatory and compliance requirements.

The Situation Center can be integrated with applications such as HR databases, BCP tools, physical security systems, IT help desks, and ERM.

The MissionMode Difference

Situation Center features are driven by customer needs, and we provide industry-leading customer care that's dedicated to your success. Our emergency-certified staff provides the best practices, skills and understanding needed to make any implementation a success.

"MissionMode's software and people were very flexible in meeting our requirements, which was not apparent with other vendors."

–Business Continuity Manager

Industry-leading organizations trust MissionMode applications during mission-critical situations and our resilient global infrastructure has been battle-tested during numerous major disasters.

Features

- Real-time incident log
- Team and individual task checklists
- Version-controlled resource library
- Integrated emergency notification
- Electronic forms management
- Innovative mobile app
- Dashboard with color-coded visual indicators
- Attach any type of file to log entries
- Create command sub-rooms for different groups
- Customizable templates
- Automatic time-stamped audit log
- Secure chat
- Integration toolkit
- and more.

Revolutionary Mobile Communication



The Situation Center integrates with EarShot, the first-ever mobile application to provide rich, 2-way messaging through forms, text, photos, documents and GPS location.

Contact us today to learn more or schedule a demonstration.



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