

Situation Center™

Simplified Incident Management

MissionMode Situation Center™ is a virtual command center that connects your people, plans, and resources to resolve unplanned events more effectively.

Anytime, Anywhere Collaboration

Using a Web browser or our mobile app, team members in any location or time zone work together as if they were in the same room. They share information, access plans and files, manage tasks, deliver alerts and ensure that no details are overlooked.

Templates and Task Management

Customized templates reduce guesswork and human error by taking your existing business continuity plans off the shelf and putting them into the system. Pre-define files, messages, tasks and people for different scenarios. Create a customized command room in just two clicks. Manage team and individual task checklists with status reminders and reporting.

Real-time Dashboard

A real-time dashboard puts up-to-the-minute information at your fingertips. Every authorized user has a clear, centralized view of activities, even across multiple events and departments—timely information that's critical for decision-making. Incident status is unambiguous and clear to everyone.

Operational Log and Reporting

Automatic, time-stamped audit record of log entries, alerts and responses, file activity, and user activity. Export data to your preferred reporting tool and archive incident records. The audit log is invaluable as documentation for legal and compliance requirements.

Emergency Notification

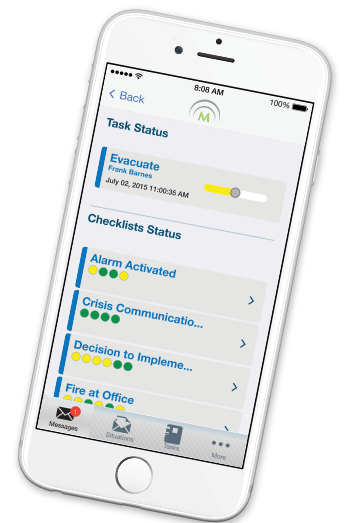
Seamlessly integrates with MissionMode Notification Center™. Smart automation features help ensure successful message delivery and confirmation so that within minutes you can both send alerts and receive critical feedback from recipients.

“The MissionMode system is intuitive and easy for staff to use during a critical event. We can immediately notify everyone involved, provide accurate information, get real-time updates, manage incident response, and collaborate remotely. And, the system did not require us to change our processes”

Emergency Planning Manager,
Avon & Wiltshire

“MissionMode radically reduces the time it takes to get an overview of an incident and take appropriate action to minimize its impact.”

Group Business Risk Manager, TBI Airports



How It Works

Arm your team with the tools they need for maximum efficiency. MissionMode's easy-to-use Situation Center™ simplifies your response to any type of crisis.

Web-hosted SaaS application: is available when your infrastructure isn't. No extra hardware or software needed. Works with any web-capable device, including smartphones and tablet computers. Guaranteed SLA (service level agreement) for availability and message delivery time.

Resource Library: Store plans, maps, images, video, links—any type of file. Files hosted by MissionMode or linked to your file storage. Change log records of all file revisions.

API Integration Toolkit: The system can be integrated with other systems such as HR databases, global directories, ERM systems, physical security systems, IT help desks, and any application that supports standard methods of data exchange.

Administration: Easy administration frees your staff for other tasks. Customizable interface language. Supports multiple organizations, divisions and departments. Unlimited teams, contact devices, templates and command rooms. Secure access only by authenticated users via encrypted passwords.

Advanced Mobile Capabilities: Situation Center™ Mobile provides the power and versatility of our web-based solution on a smartphone or tablet. It is a native app that's built for speed and reliability and even works under adverse conditions, such as low connectivity or no voice coverage. It integrates with MissionMode Mobile, the first-ever mobile application to provide rich, 2-way messaging through forms, text, photos, documents and GPS location.

Situation Center™ provides true operational control through an end-to-end incident management solution, because in a crisis, you don't just need to communicate the issue, you need to resolve it.

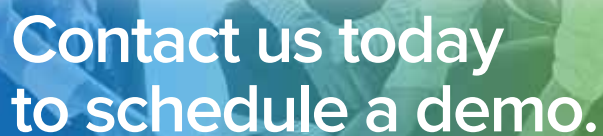
Situation Center™ Features

- Real-time incident log
- Team and individual task checklists
- Integrated emergency notification
- Version-controlled resource library
- Electronic forms management
- Dashboard with color-coded visual indicators
- Attach any type of file to log entries
- Command sub-rooms for different groups
- Customizable templates
- Automatic time-stamped audit log
- Secure chat
- Accuweather integration
- Integration toolkit...and more

Customer Readiness Commitment

MissionMode provides both the systems and support you need for maximum readiness. Our goal is not just to equip you with a tool, but to help you deploy it in the optimal way to simplify your incident management processes moving forward. We support clients with:

- Customer readiness survey
- Initial consultation/demo
- Detailed readiness scoping
- Onsite deployment planning
- People/process integration
- Systems integration
- Post deployment support
- Quarterly releases
- Annual satisfaction audit



Contact us today
to schedule a demo.