

Notification Center™ Smarter Emergency Notification

MissionMode Notification Center™ was specifically designed to simplify and speed notifications.

Notification Center™ is easy to use and manage, yet includes advanced automation features not found in many emergency notification systems. Smart automation features help ensure successful message delivery and confirmation so that within minutes you can both send alerts and receive critical feedback from recipients.

Easy to Use and Manage

Choose a template and click a button. It's that easy. The alert will automatically contain the message, recipients, rules and options that you have pre-defined. You can modify the alert before it's sent or create one from scratch. Unlike many mass notification systems, administration overhead is low, freeing your team to be more productive.

Smart Automation Ensures a Successful Alert

The system is intelligent enough to adapt to changing situations. Using automation rules, it contacts alternates, selects teams based on roles, escalates alerts, sequentially contacts group members, and more—all based on your criteria.

Real-time Information for Decision-making

The dashboard confirms the real-time status of each notification. It automatically gives both an overview and detailed information so that you can interpret the results quickly and accurately. View acknowledgements, poll responses, and even voice messages. See the overall progress at a glance, drill down when you need more detail, and send follow-up alerts based on how people have responded.

Advanced Mobile Capabilities

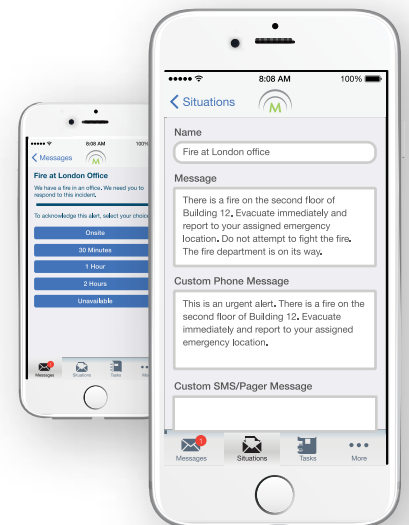
Notification Center™ Mobile gives you the power and versatility of our web-based solution on a smartphone or tablet. It is a native app that's built for speed and reliability and even works under adverse conditions, such as low connectivity or no voice coverage. It integrates with MissionMode Mobile, the first-ever mobile application to provide rich, 2-way messaging through forms, text, photos, documents and GPS location.

"MissionMode radically reduces the time it takes to get an overview of an incident and take appropriate action to minimize its impact."

Group Business Risk Manager,
TBI Airports

"The ability to quickly send messages to widely dispersed groups and receive responses confirming both receipt and employee safety has been fantastic. I would highly recommend MissionMode to anyone in need of a fully featured solution."

Director of Business Continuity, Argo Group



How It Works

Smart features help you get the right messages to the right people and devices fast, and track the feedback you need to make critical business decisions.

Intelligent automation: Send alerts to each person's devices including; SMS, email, landline, mobile, smartphone, tablet, digital signage, pager and fax, in the order they prefer, and the system stops once the person acknowledges message receipt.

Advanced delivery parameters: Ensure that messages are delivered to the right people. Create alternates in case the first person contacted does not acknowledge receipt. Select dynamic teams based on roles. Send messages sequentially to a group and stop when a specific response is received.

Two-way communications: Polling functionality lets recipients deliver their response with the touch of a button, giving you valuable feedback about their status.


Record the voice alert in your own voice or rely on text-to-speech. You can also setup the alert so that recipients can connect to a conference call or hotline with the press of a button.

GIS Mapping allows you to simply draw on a map to target the right people for an alert based on address. The mapping function also supports KML layers, so you can easily identify existing facilities.

Detailed message audit log: Keeps a record of all communications, responses and system activities. Notification data can be downloaded for analysis and review. The audit log is also invaluable as documentation for legal and compliance requirements.

Easy Integration: The Notification Center™ can be integrated with other applications, such as HR databases, BCP systems, physical security systems, IT help desks, ERM systems, and more.

Notification Center™ has an industry-leading feature set coupled with our leading incident management solution and Customer Readiness Commitment

Feature		Others
Leading incident management system	✓	✗
2-way, rich media messaging	✓	✗
Extended text format messages	✓	✗
Superior text-to-speech conversion	✓	✗
Real-time crowdsourcing of info	✓	✗
Multiple questions on single alert	✓	✗
Modify message by device type	✓	✗
Mobile form delivery/response	✓	✗
GIS mapping including layers	✓	Some
Mobile app for launching alerts	✓	Some
Mobile app for receiving alerts	✓	Some
Customizable automation rules	✓	Some
Role-based teams	✓	Some
Automatically contacts alternates	✓	Some
Customizable interface language	✓	Some
Device-specific messages	✓	Some
True global infrastructure	✓	Some
One touch connect to conference call	✓	Some
Unlimited devices, teams & templates	✓	Some
Detailed audit log	✓	✓
Customizable templates	✓	✓

Contact us today
to schedule a demo.