

Notification Center™

SMARTER EMERGENCY NOTIFICATION

Eliminate the guesswork of what message to send, who to contact and how. Send the right information to the right people and devices within seconds, even during a fast-moving crisis.

In a time-critical situation, swift accurate communication is essential. There's no room for guesswork or unreliable notification tools. You need notification software that's easy to use and manage. One with smart automation features to ensure a successful alert. A system you can trust.

MissionMode's Notification Center is built to handle mission-critical incidents and operations events, yet it's easy to use and manage. It's a web-based application that's designed for both frequent and infrequent use, and it fits the way you work.

Easy to Use and Manage

Choose a template and click a button. It's that easy. The alert will automatically contain the message, recipients, rules and options that you pre-defined. You can modify the alert before it's sent or create one from scratch. Unlike many mass notification systems, administration overhead is low, freeing your team to be more productive.

Smart Automation Ensures a Successful Alert

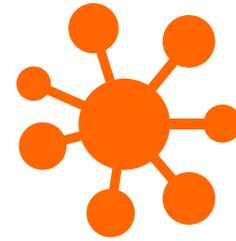
The system is intelligent enough to adapt to changing situations. Using automation rules, it contacts alternates, selects teams based on roles, escalates alerts, sequentially contacts group members, and more—all based on your criteria.

Real-time Information for Decision-making

The dashboard confirms the real-time status of each notification; many other systems make you wait for minutes. It automatically gives both an overview and detailed information so that you can interpret the results quickly and accurately. View acknowledgements, poll responses, and even voice messages. See the overall progress at a glance, drilldown when you need more detail, and send follow-up alerts based on how people have responded.

A System and a Company that You Can Trust

Industry-leading organizations across the globe trust the Notification Center during mission-critical events. Our resilient global infrastructure has been battle-tested in a wide range of circumstances.



“ The MissionMode system is intuitive and easy for staff to use ‘cold’ during a critical event. ”

Emergency Planning Manager, AWP



Compose and receive alerts on tablets and smartphones

You can depend on the Notification Center to send the right message to the right people and devices during a fast-moving crisis.

Notification Center features are driven by customer needs and we deliver industry-leading customer service that's dedicated to your success. Our emergency-certified staff will provide the best practices, skills and understanding required to make any implementation a success.

"MissionMode's software and people were very flexible in meeting our requirements, which was not apparent with other vendors." –Business Continuity Manager

How It Works

Choose a customized template, modify if needed, and send the message to any number of recipients within seconds. People are rapidly notified through their preferred communication devices, including:

- Voice to land-line, mobile, smartphone, Blackberry, VoIP and satellite phones
- Text to SMS message, email, smartphone, pager and fax

Customized automation rules contact alternates, role-based teams, sequential members of a group, and more. Escalation rules are applied, if needed.

Guaranteed availability and delivery time

Consult the real-time dashboard to see the delivery status of all messages and acknowledgements such as "onsite in 30 minutes" or voice messages from recipients.

Drill down to see the results for one person or a group based on specific criteria. Further alerts can then be sent based on any of those criteria, such as a message to people who indicated they need assistance.

A detailed audit log is kept of all communications, responses and system activities. Notification data can be downloaded for analysis and review. The audit log is also invaluable for complying with regulatory and legal requirements.

The Notification Center can be integrated with other applications, such as HR databases, BCP systems, physical security systems, IT help desks, ERM systems, and more.



Others

Recorded voice alerts	●	Some
Device-specific messages	●	Some
True SMS alerts	●	Some
GIS mapping including layers	●	Some
Mobile app for launching alerts	●	Some
Mobile app for receiving alerts	●	Some
Customizable automation rules	●	Some
Role-based teams	●	Some
Automatically contacts alternates	●	Some
Escalated alerts	●	Some
Sequentially contact a group	●	Some
Target specific locations	●	Some
Customizable templates	●	●
2-way communication via polls	●	●
Text-to-speech voice alerts	●	●
Connect to conference call	●	●
Customizable interface language	●	Some
Detailed audit log	●	●
True global infrastructure	●	Some
Unlimited devices, teams and templates—no additional charge	●	Some

Revolutionary Mobile Communication



The Notification Center integrates with EarShot, the first-ever mobile application to provide rich, 2-way messaging through forms, text, photos, documents and GPS location.

Contact us today to schedule a demonstration.

MissionMode

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