

Healthcare Operations Essentials

At MissionMode Solutions, we understand that healthcare facilities such as yours are pushed to the brink each day, responding to real-life emergencies.

Not only must you respond to countless health crises, but you must protect against larger catastrophes that could jeopardize the safety of patients and staff. Moreover, with nursing and other resource shortages, even operational issues such as on-call staffing can become a challenge.

MissionMode's Situation Center is a complete communication solution uniquely designed to handle urgent situations—from disaster response to public health emergencies to staffing alerts. Its intuitive alert notification and crisis management system offers the most effective means to synchronize real-time communications during critical high-stress situations.

Here are some examples of the powerful things MissionMode can do for your organization:

PAIP for Emergency Responders

Post-accident Incident Planning real-time solution and reports

JCAHO Performance Reports

Enhance JCAHO performance measurement initiatives

Code Blue Notification and Reports

Instantly send Code Blue alerts and confirm recipient acknowledgement

Resource Expediting

Obtain support resources without disrupting everyday work

Staff On Call Automated Notification

- Save hours on staffing requirements
- Fulfill your urgent staff needs within minutes
- Improve responsiveness, save time and money

Security Logs

Increase the speed and detail of security teams

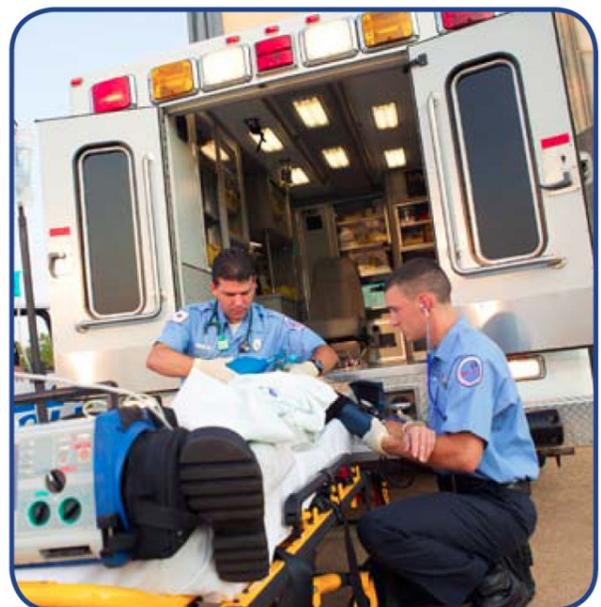
Business Continuity and Security

Protect your people, property, reputation and assets

Key MissionMode Features

MissionMode's online virtual command center enables more informed decision-making during incidents with the following features:

- Uncomplicated, flexible and easy to use.
- Online command center available anywhere, anytime via Web and mobile devices.
- Enhanced alert notification with real-time acknowledgement
- Powerful team collaboration.
- Multi-modal alerts to all voice and text devices: land-line, mobile phone, smartphone, Blackberry, SMS text, email, pagers and fax.
- Automatic audit log: time stamped accountability and documentation for regulatory compliance.
- Persistent, secure messaging.
- Hosted solution for low cost of entry and low total cost of ownership.



The MissionMode Situation Center Interface

The screenshot displays the MissionMode Situation Center interface. At the top, it shows the title "Demonstration - Emergency Operations Center" and the user "andrew reader". The interface is divided into several sections:

- 1. Situation Center:** The main central area containing a log of messages and updates. It includes text messages, reposts, and images of a hurricane.
- 2. Contact Status:** A sidebar on the left showing a list of users and their current status (e.g., Unacknowledged, On-Site, No Devices).
- 3. Task Status:** A sidebar on the left showing a list of tasks and checklists (e.g., Facility Closure SOP, Team Leader Checklist).
- 4. Resource Library:** A sidebar on the left showing a list of resources (e.g., ATOD IAP, Assignment of Responsibility, IAP, IMT User Guide, Incident Form, New Member External Mass User Import).
- 5. Staff Unaccounted for:** A specific message in the log indicating that one staff member is unaccounted for.

1. **The Situation Center** – a virtual command center available anywhere, anytime via Web and mobile devices.
2. **Contact Status** – monitor alert progression and the status of users.
3. **Tasks and Checklists** – ensure that essential work is being accomplished.
4. **Resource Library** – the correct versions of plans, procedures, and any other type of file or link.
5. **Situation Log** – comprehensive messaging allows users to share information and come to informed decisions.

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