



MissionMode's Situation Center provides Business Continuity and Crisis Planning, Exercising, Testing, Incident Management and Notification.

Managing Plans

Producing a plan that works is the key to planning success within Business Continuity. To achieve this, the plan needs to be developed, managed, available and tested. MissionMode provides the ideal communications environment to ensure that the correct and most appropriate plans are in place when they're needed. From storing and revising the plan to a completed exercise, MissionMode provides you with the facilities that you need for your organization.

Testing and Exercising

A plan needs regular testing so that it remains relevant and staff needs exercising to ensure they can respond effectively. Using MissionMode, plans can be effectively tested while still maintaining the business as usual, which is so important in today's distributed organizations. Whether a simulation or an online "table-top" is used, MissionMode delivers timely and effective information to and between people.

Incident Management

When a crisis strikes, it is typically communication between people that is the hardest to maintain. Yet, there is a heightened need to communicate during a crisis. In fact, effective communications can radically reduce the impact and cost of an incident.

Customers regularly state that MissionMode significantly reduces the time to recovery, as well as the cost of responding and restoring normal business.

MissionMode in Action

Used in countless crises, from major worldwide events to normal day-to-day operational issues, MissionMode provides a single seamless solution to Business Continuity professionals. Brand leaders in the aviation, finance and banking, media, retail and utility sectors who rely on MissionMode, attest to the value it brings them:

- Improved plan effectiveness
- Reduced cost of plan maintenance
- Reduced time to resolution
- Reduced cost of incident
- Brand protection
- Reduced litigation

Communicate: Turn Plans into Action

- Hosted and resilient, MissionMode is quick to deploy and operates anytime, anywhere
- Plans and documents can be stored in Templates ready for action or review
- Privacy controls ensure confidential information is secure and shared information is accessible
- Online dashboard enables you to assess status and decide action
- Immediately access key information and key people through select or mass notification
- Simple, easy-to-understand user interface
- Subscription-based to obviate the need for capital expenditure
- Messages can be exchanged across multiple devices keeping your mobile workforce optimized

The collage displays several key features of the MissionMode interface:

- Alerts Dashboard:** Shows a notification for "You have 1 new alert." Below it is a table of "Situations and Extended notifications" with columns for Name, Created, and Status.
- Situation Log:** Provides a detailed view of a specific situation, including a "Task Status" section with a progress indicator and a "Resource Library" for managing resources.
- Task Status Report:** A detailed view of a task status, featuring a "Refresh page" button, a "Detailed Report" link, and a pie chart showing status distribution: Unsafe (8%), Acknowledge (8%), and Safe (84%).
- Extended notification Contact Summary:** A summary page for a specific notification, including fields for Name, Created By, Created Time, and a list of recipients with their status (Safe/Unsafe).

USA voice +1 612.822.4800 | International +44 1494.837198 | www.missionmode.com

MissionMode is a technology services company dedicated to streamlining urgent communications and facilitating team collaboration in a secure hosted environment. Their services reduce the time between knowing about a mission critical issue and doing something about it. MissionMode, which is a privately held company based in St. Paul MN, USA with offices in strategic locations in the USA and Europe, focuses on the Global 5000, government agencies and other high-growth middle market firms. For more information, visit www.missionmode.com