

Take Command with MissionMode

Your emergency response plans have taken extensive planning and revisions to determine the BEST methods of protection for the health and safety of your personnel and the general public. MissionMode equips your response team with the best vehicle to execute those plans.

MissionMode is a comprehensive crisis communications solution tool that dynamically facilitates a streamlined response for Energy organizations. Go beyond forms driven reporting tools and alert notification for emergency mitigation with MissionMode.

Centralized Mitigation from Incident through Resolution and After-Action

- Test and Execute for all Scenarios
 - Unusual Event
 - Alert
 - Site Area Emergency
 - General Emergency
- Team Notification Response and Collaboration
 - Improve team assembly time dramatically
 - Critical Documents Accesible immediately
 - Instant Link to critical live cameras
 - Instantly Download Communication Drill Reports
- Manage responsibilities based on emergency checklists and tasks, giving accountability and ability to redirect in real time.

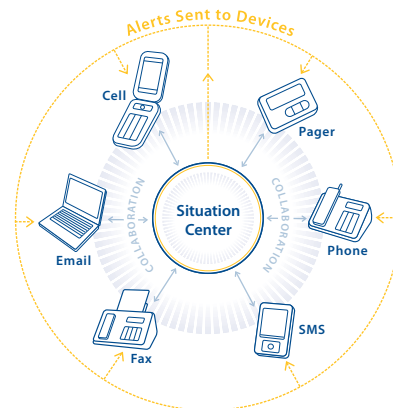
Support for the Planning Report

MissionMode gives you the ability to streamline the development, periodic review, revision and distribution of emergency plans. It is also a complete communication solution enabling you to execute unobtrusive exercises and drills, and even a full-scale response with all pertinent people and agencies from incident through resolution and after-action.

But no matter how many drills and exercises you run, each situation is unique. MissionMode is dynamically flexible, giving your team the ability to react to changes in the plan and resolve the challenges that can arise after an incident.

Key MissionMode Features

- Flexible and easy to use
- Online Command Center available anywhere via Web and mobile devices
- Enhanced alert notification with real-time acknowledgement
- Multi-modal alerts to all voice and text devices - phones, pagers, fax, e-mail, SMS, Blackberry, Treo, etc.
- Powerful team collaboration
- Auto-audit log: time stamped accountability
- Persistent, secure messaging
- Executable - anywhere – anytime
- Hosted solution for low cost of entry and total cost of ownership
- Live assistant 24/7/365



MissionMode allows users to receive alerts via communications devices and to collaborate with team members on incident response.

The MissionMode Situation Center Interface

MissionMode 1 situation center | ted collins

Hurricane Weather Radar Go To Home : Create Sub-Situation : Edit Situation : Close Situation : Logout : Help

Join Team Chat with 0 member(s) Page Last Refreshed at 10:23:01 CDT

Contact Status 2
Create Alert : Reports : Summary

- Andrews, Latayah - Alert Sent (Dispatcher)
- Aucolin, Rachel - Alert Sent (Dispatcher)
- Bastable, Peter - OK - Acknowledged via Web (Observer)
- Blache, Mark - Alert Sent (Officer)
- Blocker, Linda - Alert Sent (Dispatcher)
- Bourque, Paul - Alert Sent (Officer)
- Bradley, Rick - Acknowledged via Web (MissionMode Staff)

Task Status 3
Create Checklist : Create Task

Sit. Aware (Ted Collins)
Jun 05, 2006 10:21:45 AM CDT
East Route

Resource Library 4
Manage Resources

- Family Disaster Plan
- FEMA Website
- Hurricane Preparedness Guide & Checklist
- Hurricane Tracking Chart
- National Hurricane Center (NOAA)

Situation Log
Create Message : Show All : Show Quick Entry Form

Situation created by Rick Bradley
Rick Bradley (MissionMode Staff)
Jan 25, 2006 09:05:05 AM CDT
Hurricane weather information and updated radar images of the path of the hurricane.
To email this situation log: ml-1012609@mlog.missionmode.com

Hurricane Katrina Projected Path
Rick Bradley (MissionMode Staff)
Jan 25, 2006 10:31:59 AM CDT

Hurricane Katrina Radar Images 5
Rick Bradley (MissionMode Staff)
Jan 25, 2006 10:31:02 AM CDT

- 1. The Situation Center** - a dashboard enabling users to take the initiative in a situation.
- 2. Contact Status** - monitor alert progression and the status of all the users in the situation.
- 3. Tasks and Checklists** - track progress on assigned tasks.
- 4. Resource Library** - provides links to the correct versions of plans and procedures.
- 5. Situation Log** - comprehensive messaging allows users to share information and come to informed decisions.