

MissionMode is pleased to provide information about our Urgent Communication System. This hosted service was created for organizations and emergency operation centers specializing in responding to natural disasters, business disruptions, crisis or other emergencies.

The Alert Notification service includes all charges associated with communications via:

- Voice to land line or wireless phones
- Text to e-mail
- Text to equipped mobile telephones
- Text to pagers
- Interactive voice response
- Coordinated, prioritized contact of each deployed communication device

The Online Situation Center service includes:

- Automatic creation of Situation Center when sending alert
- Automatic population of Resource Library links
- Task creation and progress meter
- Alert receipt status
- Real-time information sharing
- Persistent, time stamped message posting in Situation Log
- Links to documents, Web sites, sound, video or other files
- Archived incident record for future analysis
- Integrated secure online chat services



The Hosted Solution includes:

- 128-bit encryption of all Web communications
- Access only by authenticated users
- Encrypted passwords
- Physically secure data center, including key, password and biometric security
- Redundancy and failover protection
- Multiple high-speed Internet backbone connections
- Generator power backup
- Redundant Web, application and database servers, all with RAID storage
- Geographically diverse disaster recovery site